

Simplifying Document Management for Real Impact

Country: Saudi Arabia

Industry: Government

Customer: Environment Fund

صندوق البيئة
Environment Fund
المملكة العربية السعودية



About the Customer

Saudi Environment Fund faced significant challenges in managing its growing volume of documents and workflows. Delays in accessing critical information, fragmented paper-based processes, and lack of transparency were affecting operational efficiency and decision-making.

ASSET, as the main OpenText implementation partner, transformed their information management into a streamlined, digital-first system.

About Saudi Environment Fund:

A national entity committed to advancing Saudi Arabia's environmental goals. The Fund supports sustainable initiatives, drives green innovation, and contributes to achieving Vision 2030.

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The Challenge

01

Documents were often delayed or lost, impacting timely decision-making.

02

Heavy reliance on paper created inefficiencies and extra costs.

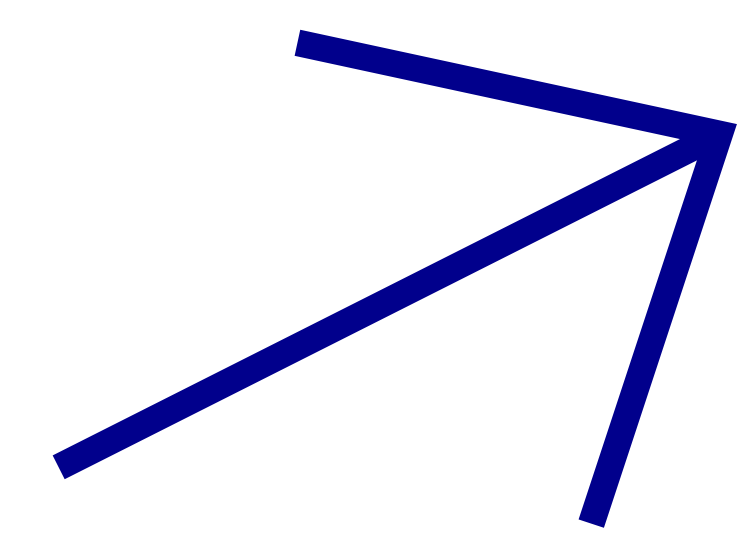
03

Manual workflows led to errors and limited process transparency.

04

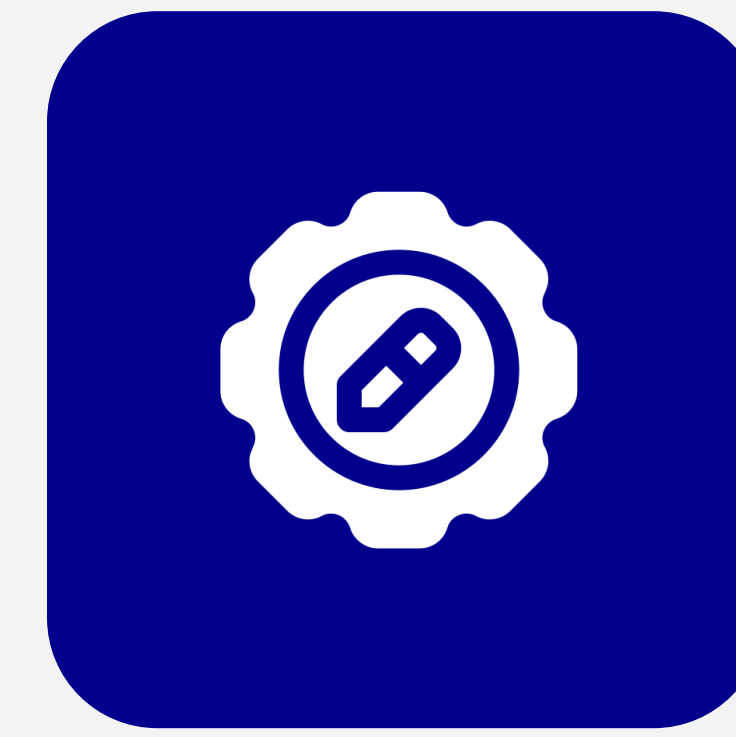
Compliance with retention policies and audits was difficult to enforce.

Project Objectives



Streamline document management

Reduce delays, ensure proper tracking, and provide a single source of truth for all records.



Enhance operational efficiency

Automate workflows to minimize manual errors and accelerate approvals.



Ensure compliance and transparency

Align document retention and audit processes with national regulations.



Enable digital transformation

Replace paper-heavy processes with a modern, centralized enterprise content management system.



Products, Services, & Technologies

OpenText xECM Platform: For comprehensive content and workflow management.

OCR (Arabic): For accurate document recognition.

Integration Services: Connecting ECM with ERP, HR, & email systems.

Workflow Automation Modules: To standardize and streamline approval processes.

Centralized Repository Solutions: For storage, indexing, and secure access.

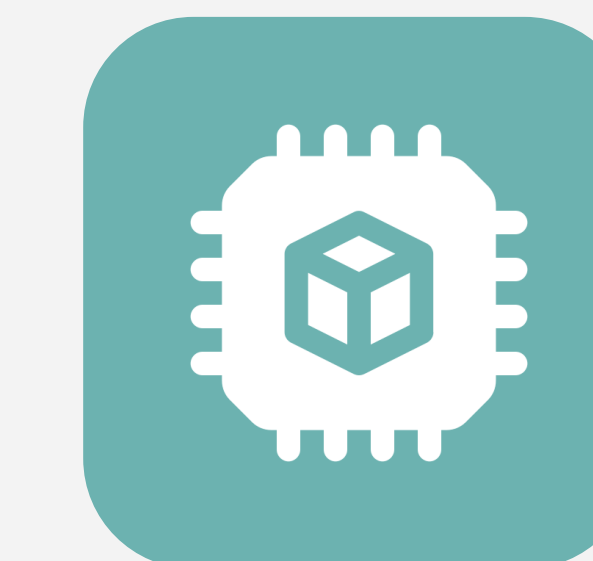
Solution Description

ASSET implemented **OpenText's Enterprise Content Management (ECM)** platform to optimize every step of document handling and workflow management—from intake to archiving or disposal - ensuring compliance, efficiency, and accessibility.



Intelligent Archiving for Instant Access

- Documents tracked end-to-end, meeting national regulatory standards
- Fast, precise search and retrieval
- Reduced paper use and lower operational costs



Integration That Connects Everything

- Arabic OCR ensures accurate document recognition
- Seamless links to ERP, HR, and email systems
- Centralized storage with barcode based indexing for quick access



Workflows That Work

- Automated approvals accelerate processes
- Minimized human errors for higher accuracy
- Real-time workflow tracking improves transparency
- Staff freed to focus on high-value tasks



Enabling Smarter **Public Services** Operations

As the lead OpenText implementer, ASSET transformed fragmented information into a unified, actionable ecosystem. Today, the Environment Fund operates with faster processes, fewer errors, and greater productivity—empowering its teams to focus on strategic priorities instead of paperwork.

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